

## FAQ: Receiver name over character limit (35 characters)

If your customer names are over the character limit of 35 characters nShift will send an error message. In order to get around this error you can create an alternative Shipping address on the Customer Card.

Customer Card

10000 · Kontorcentralen A/S

Home Request Approval New Document Prices & Discounts Customer Report

Contact Apply Template Merge With... Send Email

Address Carl Blochs Gade 7 Mobile Phone No. ...

Address 2 ... Email ...

Country/Region Code DK Home Page ...

City Nyborg ... Contact

Post Code 5800 ... Contact Name ...

Show on Map

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Invoicing >

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Payments >

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Shipping

Ship-to Code ... Shipping Advice ...

Location Code ... Shipment Method

Combine Shipments ... Code ...

Reserve Optional ... Agent ...

Agent Service ...

Go to Ship-to-Code and create a new one. This will open a Ship-to Address where the name can be shortened without affecting the Customer name on bills etc.

← Ship-to Address

10000 Kontorcentralen A/S SHORTNAME1

ShortenedCustomerName

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General Show more

Code SHORTNAME1 Contact Robert Townes

Name Kontorcentralen Location Code ...

GLN ...

Address Carl Blochs Gade 7

Address 2 ...

City Nyborg ...

Post Code 5800 ...

Country/Region Code DK ...

Show on Map

Once this has been created it will be set to default for that Customer and it should not conflict with nShift’s Receiver name character limit.

### Shipping and Billing

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Ship-to .....	Alternate Shipping Address	▼
Code .....	SHORTNAME1	▼
Name .....	Kontorcentralen	
Address .....	Carl Blochs Gade 7	
Address 2 .....		
City .....	Nyborg	
Post Code .....	5800	
Country/Region .....	DK	
Contact .....	Robert Townes	